

## HOW TO – Status My ATM/Visa® Lost or Stolen within APCIRCUIT®

APCIRCUIT<sup>®</sup> PC Home Banking Service is the main system of our APCI eCU suite of electronic banking services. If your ATM or Visa<sup>®</sup> Debit Card is lost or stolen, you can status it as such in APCIRCUIT.

1. Visit apcifcu.org and enter your APCIRCUIT ID and click "Continue." Follow the prompts to complete the login process.



- 2. Click the "Settings" tab.
- 3. Click "ATM/Debit Card."
- 4. Select the card you wish to status as lost or stolen by putting a check mark in the box next to the word "Block."
- 5. Click "Submit."

	FEDERAL DIT UNION			
APCIRCUIT APCI PAY	Application as Settings	MasterCard		
Personal Account Disp	ATM/Debit Card eMobile Settings		ίΑ.	PCI UAT-7201 Hamilton BlvdAllentown, PA 181951-800-821-5104
ATM/Debit Card Options				View Range: 10   20   50   100   All
Card Number	Cardholder Name	Card Description	Current Status	$\frown$
*************1252	APCI FCU DEMO,TE	DEBIT CARD	Active	Block
**********1399	APCI FCU DEMO,TE	ATM CARD	Active	Block
		Submit		



6. You will receive a summary screen of your action to block the card. If the information on the summary screen is correct, click "Submit."

APCIRCUIT APCI PAY Appl	ications Ctr Settings Services MasterCard						
Personal Account Display ATM/Debit Card eMobile Settings							
APCI UAT-7201 Hamilton BivdAllentown, PA 18195-1-803-821-5104							
Confirm ATM/Debit Card Status Changes							
Card Number	Cardholder Name	Card Description	Current Status	Current Action			
**************		DEBIT CARD	Active	Block			
		1		Cancel Sub			

7. After clicking "Submit", you will receive a screen message stating that you have successfully updated your card.

Blocked cards will need to be reactivated by calling APCI FCU during normal business hours						
Information Message: Successfully updated 1 card(s).						
ATM/Debit Card Options	0					
Card Number	Cardholder Name	Card Description				
		1				
		Submit 💭				

**Note:** Blocked cards cannot be reactivated. Call the Credit Union at 800-821-5104 to request a replacement card. Replacement cards will take 7-10 days to be delivered.