

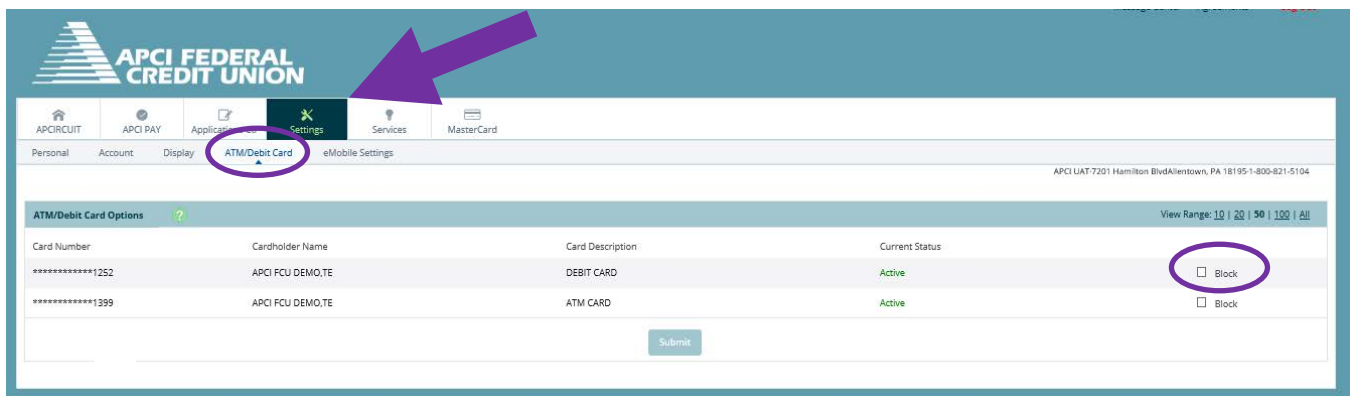
## HOW TO – Status My ATM/Visa® Lost or Stolen within APCIRCUIT®

APCIRCUIT® PC Home Banking Service is the main system of our APCI eCU suite of electronic banking services. If your ATM or Visa® Debit Card is lost or stolen, you can status it as such in APCIRCUIT.

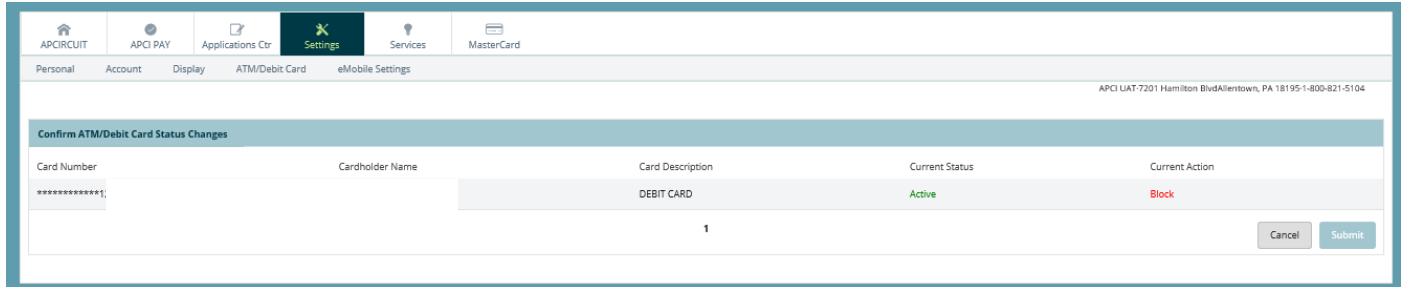
1. Visit [apcifcu.org](http://apcifcu.org) and enter your APCIRCUIT ID and click “Continue.” Follow the prompts to complete the login process.



2. Click the “Settings” tab.
3. Click “ATM/Debit Card.”
4. Select the card you wish to status as lost or stolen by putting a check mark in the box next to the word “Block.”
5. Click “Submit.”



- You will receive a summary screen of your action to block the card. If the information on the summary screen is correct, click “Submit.”



Card Number	Cardholder Name	Card Description	Current Status	Current Action
*****;		DEBIT CARD	Active	Block
1				

Cancel Submit

- After clicking “Submit”, you will receive a screen message stating that you have successfully updated your card.

Blocked cards will need to be reactivated by calling APCI FCU during normal business hours

**Information Message:** Successfully updated 1 card(s).

ATM/Debit Card Options ?

Card Number	Cardholder Name	Card Description
1		

Submit

**Note:** Blocked cards cannot be reactivated. Call the Credit Union at 800-821-5104 to request a replacement card. Replacement cards will take 7-10 days to be delivered.